



Lifetime Frame Warranty and Warranty Information
(as also noted in the hang tag on your furniture)

Troutman Chair Company warrants to the original retail purchaser of this product, that the product shall be free of defects in material and workmanship under normal use for a period of ninety days from the date of delivery to you. Warranty does not apply if product has been altered in any way and warranty does not apply to finish. Should you find what you believe to be a defect, you must return the product with a copy of your receipt to the retailer from where the chair was purchased. Troutman Chair Company will repair or replace the product should it prove defective under normal use. Cost for packing and shipping to and from the repair location are not covered by the warranty.

Troutman Chair also warrants to the original retail purchaser of rocking chairs only, a Lifetime Frame Warranty on the frame. Warranty does not apply if rocker has been altered or misused in any way. You must notify the factory and are responsible for costs incurred in shipping product to factory for repair or replacement.

Finish Care

Outdoor use of our products will result in aging similar to a wooden home exterior. It is best to place chairs on covered porches or locations away from nature's elements. Maintenance of your chair, whether used indoors or outdoors, will help keep its finish looking new. Keeping the chair clean and polished (with a quality furniture polish) will extend the life of its finish. If your chair gets wet, dry it as soon as possible. Over time, any wood finish will eventually begin to show wear. To restore its beauty, we recommend a light hand sanding and cleaning, followed by application of a quality finish material as directed by your local paint store. Periodic touch up of scratches and nicks will protect the wood, keeping moisture and mildew from accumulating.

The stained Kennedy Rocker has lacquer finish over hand rub bed stain for indoor use. Painted rockers have acrylic finish for indoor or covered porch use.